City of Milwaukee

BusinesSense

Resource Manual

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Chapter 1 Introduction

1.1 Overview

The City of Milwaukee has implemented BusinesSense, a state-of-the-art, web-based software system for compliance monitoring of Emerging Business Enterprise participation on City of Milwaukee contracts. BusinesSense will serve as a communication network that integrates the City of Milwaukee contracting departments and contracting authorities with the Emerging Business Enterprise Program and our service providers. BusinesSense will provide "live" data on Emerging Business Enterprise participation on City of Milwaukee contracts. BusinesSense will be our service provider's primary mechanism for reporting EBE participation on City of Milwaukee contracts. This system is designed to fulfill and streamline City of Milwaukee Emerging Business Enterprise contract monitoring and reporting requirements. BusinesSense will allow inquiry, monitoring and reporting to ensure compliance in commodity procurement, construction and professional services.

1. 2 Registration

Before using the application, all new users will need to register to gain access to BusinesSense. The URL address for BusinesSense is www.milwaukee.gov/businessense. Prior to your log in, the BusinesSense home page allows the new user to register. Located at the bottom of the home page, the new user can click the registration link under the Contractor, EBE Vendor, or as a City of Milwaukee employee. If the new user does not qualify under these categories, the new user can "Click here to Register" to start the registration process. The new user can create a User ID and Password for access to BusinesSense. The new user must complete all fields that are denoted with an asterisk. These are mandatory fields and your registration will not be approved. The new user must indicate their User Type. The User Type is a mandatory field that will be confirmed by the Emerging Business Enterprise staff prior to granting access to BusinesSense. Once the new user has completed all mandatory fields click, "Create User". The new user will receive confirmation via email of their approved User ID and Password. Fig-1

go Milwaukee > City of Milwaukee	BusinesSense - New User Registration * User Name * Password * Requested User Type * Public	3
Emerging Business	* User Name : * Password :	
Emerging Business	* Password	
All fields marked with a * are equired.	Salutation:	?
All fields marked with a ** are equired only if you are an EBE /endor or a Contractor.	* First Name : Middle Name : * Last Name :	
Click on a ? to get help with that em.	Suffix: *Gender Female V	
Emerging Business Enterprise Program	* Race African American * Ethnicity Hispanic * Date of Birth January 1 2006 2	
200 E Wells ST City Hall, Room 606 Milwaukee, WI 53202	* Mother's Maiden Name : (to be used for lost page) * Email Address :	ssword)
Phone #14.286.5553	*These fields are required if you selected EBE Vendor or Contractor as the Reqested *** Contractor Name :	User Type.
FAX 414.286.8752	Contact Title: Create User	?
Done	Clearing Cases	S Local intranet

Fig. 1

1. 3 Log In

The Log In page allows the User to enter their User ID and Password to gain access to BusinesSense.

BusinesSense - Microsoft I	ternet Explorer	X
File Edit View Favorites To		AF.
go Milwaukee > City of Milwaukee	Home Calendar Do Business Live & Work Play Departments Services Payments Translate	^
Emerging Business Enterprise Program	Welcome to BusinesSense Login Username: Required Password: Required Login Welcome to BusinesSense a web based software system for compliance monitoring of Emerging Business Enterprise participation on City of Milwaukee contracts. BusinesSense will serve as a network that integrates the City of Milwaukee contracting departments and contracting authorities with the Emerging Business Enterprise Program (EBEP). The EBEP staff has a communication network with each of the City's contracting departments to ensure that the opportunities in commodity procurement, construction, service orders and professional services are available to small and emerging businesses. If you are a new user to BusinesSense, then you will need to register. EBE Vendors: If you are a contractor that is contracting with the City of Milwaukee, choose EBE Vendor as the Requested User Type on the register page. Contractors: If you are a contractor that is contracting with the City of Milwaukee, choose Contractor as the Requested User Type on the register page. City of Milwaukee Employees: If you are an employee for the City of Milwaukee, working in a department that contracts with outside vendors, choose the department name as the Requested User Type on the register page.	
E	€ Local intranet	_
# start	pWise - M 🐻 BusineSense Manual 🚳 BusinesSense - Micro	АМ

Fig. 2

1. 4 Log Out

The user may log out of BusinesSense at any time by clicking the "Logout" button on the menu bar located on the left hand side of the page. Fig. 2

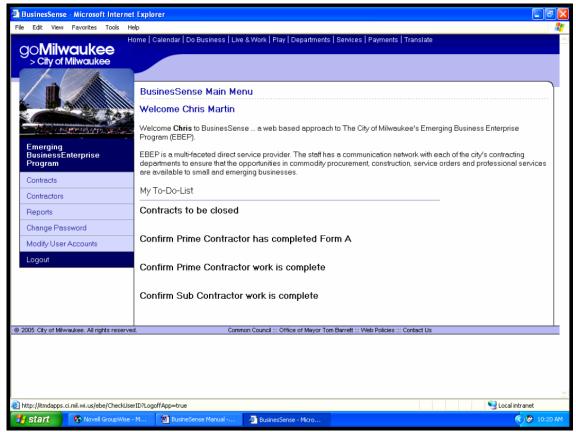


Fig. 3

Chapter 2 Contract Menu

2. 1 To Do List

The "To Do List" located on the Main Menu is a listing of items that need your attention. The "To Do List" is customized according to your log in and password. The list may include: confirmation of assignments, confirmation of payments or request to close a contract. This listing has active links that direct you to the areas that need your attention.

2. 2 Contract Information

Under the Contract Information heading are the sub headings: View All Contracts, New Contracts, and Contract Summaries.

View All Contracts allows the user to select by contracting department all contracts for that department that is being monitored by BusinesSense. When the user selects the Contract Department from the drop down menu those corresponding contracts will appear. Please Note: This function is not available for all User Types.

New Contracts is the location where a City of Milwaukee Contracting Department is able to enter a New Contract into BusinesSense for monitoring. All areas that are denoted with an asterisk must be completed in order to create a new contract in

BusinesSense. Once completed click "Create Contract" (Please note this option is not available to all user types). See Fig. 3

BusinesSense - Microsoft Internet	Explorer			X
File Edit View Favorites Tools He	elp		A.	7
go Milwaukee > City of Milwaukee	ome Calendar Do Business Live & V	Nork Play Departments Services Payments Translate		^
6 16	BusinesSense - Create a Ne	ew Contract		
Emerging Business Enterprise Program	* Department Contract # * Department Contract Name :].	
Contracts	Contract Description :		?	
•My To-Do-List	Keywords: Notes:	\$?	
Contract Info	FMIS PO#		?	
*View all contracts	FMIS PO Date :	January V 1 V 2006 V ?	1	
*New Contract *Contract Summaries	FMIS Project ID :		?	
Curitact Sulfillaties	* Contracting Dept. :	Department of City Development ?		
Contracting Departments	* Contract Value :	?		
*View the full list	* EBE Requirement :	18 🔻 ?		
*Add a new department	* Contract Release :	January V 1 V 2006 V ?		
Prime Contractor Assignments	Est. Completion :			
*View contract assignments		Diversified Security Solutions, LLC (FED ID # 203018709)	?	
	Service Performed :		?	
Prime Contractor Payments *Add a NEW payment	Supplier or Trucking:	Y ?		
*View payments		Create Contract		
EBE Vendor Assignments *Add a NEW assignment *View contract assignments				*
a			S Local intranet	
start Some Novell Group Wise -	M BusineSense Manual	BusinesSense - Micro		4

Fig. 4

Contract Summaries will summarize all information and serve as a contract report. The contract summary page allows search criteria to customize the date for contracts that extend over multiple months. See Fig. 4

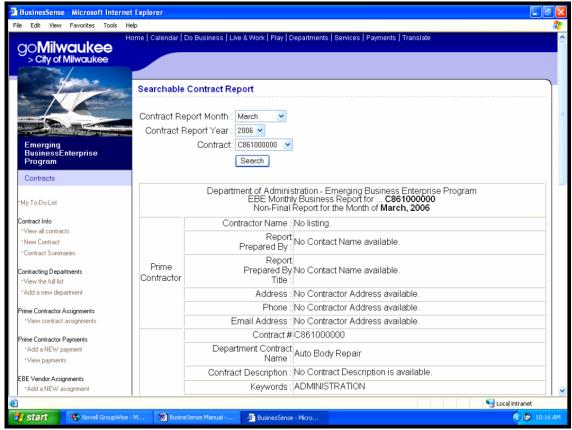


Fig. 5

2.3 Contracting Departments

Under the Contracting Departments heading are the following sub headings: View the Full List, Add a New Department

View the Full List will show all contracting departments and departments who have contracting authority. (This will not be viewable to the public)

Add a new Department allows the administrator of BusinesSense to add another contracting department or contracting authority to the list. (This function will not be available to the public)

2. 4 Prime Contractor Assignments

View Contract Assignments allows the Prime Contractor to view contracts that have been assigned to them through a contract award by a contracting department or contracting authority. This is secured information available only to the Prime that has been assigned a contract in BusinesSense

2. 5 Prime Contractor Payments

Under the Prime Contractor Payments heading are the following sub headings: Add a New Payment and View Payments

Add a New Payment is a function of the contracting department. The contracting department can indicate the dollar amount and when the department has authorized payment to a prime contractor.

View Payments allows the Prime Contractor to select a project and view payments made to their company. This secured information is only available to the company that has been awarded and assigned a contract in BusinesSense.

2. 6 Emerging Business Enterprise Vendor Assignments

Under the EBE Vendor Assignments heading are the following sub headings: Add a New Assignment and View Contract Assignments

Add a New Assignment this function allows a Prime Contractor or Contracting Department to assign an EBE to a contract. This function is only available to a Prime Contractor or a Contracting Department and the assignment must be verified by the Emerging Business Enterprise.

View Contract Assignments allows the EBE to view all contracts that they are currently assigned.

2.7 Emerging Business Enterprise Vendor Payments

Under the EBE Vendor Payments heading are the following sub headings: Add a New Payment and View Payments

Add a New Payment is only available to a Prime Contractor making Payments to an EBE who is working as a subcontractor and the Contracting Department making payments directly to an EBE vendor. The Prime Contractor and the Contracting Department can only make payments to an EBE that they have assigned to a contract. The Add a New Payment field will require an EBE to verify the payment made to them from the Prime Contractor or Contracting Department.

View Payments allows the EBE to view all payments that have been authorized by the Prime Contractor or Contracting Department to their company for work or material supplied. This is secured information available only to the registered firm.

Chapter 3 Contractors Menu

3. 1 Contractor Information

Under the Contractor Information Menu are the following sub headings: Add a New Address, Add a New Phone Number.

Add a New Address allows any registered EBE Vendor or Contractor to add or modify address information.

Add a New Phone Number allows any registered EBE Vendor or Contractor to modify their Phone number.

3. 2 Vendor List

The Vendor list allows the user to view ALL EBE vendors that have registered in BusinesSense. This list consists of the Company name, the Industry Code and the Industry Code Description. The user cannot modify this information; the EBEP office must perform any changes to the industry code.

List of Industry Codes is a listing of all of the Standard Industry Codes (SIC) and the corresponding North American Industry Classification System (NAICS) codes. This listing is used to determine the classification of the business by these nationally recognized systems. The NAICS codes have question marks that provide help to the user for a detailed description.

Add a New SIC Code Assignment allows the addition of Standard Industry Codes for the classification of the registered business. This function is restricted and is not available for all users.

Chapter 4 Reports

4.1 Reports

BusinesSense will tabulate the Emerging Business Enterprise participation for all contracts that have been entered in the system. The reports are very comprehensive and they can be customized to identify participation during a specific time frame. In addition, the reporting menu can provide a snapshot of EBE participation by ethnicity, race or gender for specific contracting departments. The report menu will be available to those authorized to create and view reports.